

July 31st, 2026



Where Dignity Meets Justice

JULY ADVOCACY TIPS

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New York's Child Care Assistance Program

The New York Child Care Assistance Program (CCAP) helps eligible families with some or all of the cost of child care. Each local social services district manages its program. Families may qualify based on income, reasons for needing child care, and a child's age or individual needs. CCAP may be available for families who need child care to work, look for work, attend employment training, attend an education program, and/or meet income requirements. If you qualify, you may need to pay a portion of the cost of care depending on your situation (also called Family Share, Family Copay, or Family Fee). If you qualify for CCAP, you will receive a notice of approval that includes whether you have a family share, how much it is, and how to pay it. To see if you may be eligible, please take the Office of Family and Children's Services [eligibility questionnaire](#).

The Public Benefits Unit provides legal assistance to persons who experience problems with public benefits programs that are administered by the local Departments of Social Services, including:

- Welfare (TANF and Safety Net)
- Medicaid
- Food Stamps (SNAP)
- Child Care Assistance
- HEAP
- Emergency shelter for the homeless
- Unemployment insurance appeals and overpayments
- Other emergency assistance programs

We also assist low-income households in establishing Supplemental Needs Trusts to eliminate the Medicaid spend-down and assist homeless families in obtaining rent supplements from DSS to enable families to leave the shelters or retain permanent housing. Nassau residents can call 516-292-8100, and Suffolk residents can call 631-232-2400.

Reverse Mortgage Caution

A reverse mortgage is a type of mortgage loan generally available to homeowners 60 years of age or older that allows you to convert some of the equity in your home into cash while you

retain ownership. Reverse mortgages are complex loans that have benefits and costs. Evaluating whether to take out a reverse mortgage is a difficult decision and requires consultation with a knowledgeable nonprofit counselor. Both your home and a sizable amount of money are at stake. For this reason, **the federal government creates standards for legitimate reverse mortgages, called HECM mortgages. Be extremely suspicious of any reverse mortgage offer that is not a HECM mortgage, because you risk losing not only a lot of money, but your home.** For a list of non-profit housing counseling agencies to discuss whether a reverse mortgage is right for you, [please visit the Department of Financial Services website and search by county.](#)

LSLI's Foreclosure Prevention Project provides free legal services to homeowners hoping to prevent foreclosure of their homes. Services provided include:

- *Legal representation at the various stages of the foreclosure process, including at mandatory court settlement conferences, drafting pleadings, and drafting and opposing motions*
- *Assist borrowers pursuing loss mitigation options, including loan modifications*
- *Advice and Counsel*

The Project is part of the HOPP network, a Statewide coalition that includes HUD-certified housing counseling agencies. As such, we will make referrals to and collaborate with HOPP funded, non-profit housing counseling agencies. Clients must reside in the homes subject to foreclosure and have low to moderate-income for Long Island, as annually set by HUD. Please call the office closest to you to see if you are eligible for legal services. Interpreters are available. Suffolk residents west of 112 can call 631-232-2400, and east of 112 can call 631-369-1112. Nassau residents can call 516-292-8100.

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Dedicated Accounts for Children's Retroactive Social Security Benefits

A dedicated account is a separate bank account that the representative payee must open for a child with a disability under age 18 when the child is eligible for large past-due payments (equaling more than six times the current monthly benefit rate).

The past-due payments will be deposited directly into that "dedicated account", and the use of these funds is restricted.

To learn more about how to set up a dedicated account and what the requirements are, please [visit the Social Security Administration's website.](#)

Read the Winter/Spring 2026 Newsletter

 Wage and Hour Information	 Know Your Rights: Fair Hearing Guide updated 6/10/2025	 Quick Consumer Debt Resource Guide updated 6/10/2025
Definitions Waived: To waive is to voluntarily relinquish or give up a right, claim, or privilege Credit: the right granted by a creditor to an applicant to defer payment of a debt, incur debt and defer its payment, or purchase property or services and defer payment. Deductions: A deduction is an expense that can be subtracted from a taxpayer's gross income in order to reduce the amount of income that is subject to taxation. This lowers the taxpayer's taxable income for the year. Employees: Any individual employed by an employer. Employ: To suffer or permit to work. Brief Overview - Employee rights are found throughout federal, state, and local laws. This fact sheet will only cover basic New York State Wage and Hour Violations. For more information on employee rights free to visit the U.S. Department of Labor Wage and Hour section. - These rights are covered by many different government agencies at many different levels. This fact sheet will discuss how to specifically request the help of the New York State Department of Labor. - Who qualifies for these rights? - These rights specifically cover employees, not independent contractors. While some of these rights may apply to independent contractors, many will not be applicable. 1. https://www.dhs.gov/easyscreening/california Wage and Hour Information 1 of 5 https://www.legalservicesllc.org	When to Request a Fair Hearing To challenge the reduction, discontinuation, restriction, suspension or denial of any public benefit, such as: - Failure to send a notice or error in the notice - Removal of a person from a budget, or the Department of Social Security (DSS) failing to add a person to the budget - Case closing for failure to recertify - Sanction (given a penalty) - Inappropriate charge of overpayment or recoupment - Incorrect budgeting of income How to Request a Fair Hearing - Online: https://otda.ny.gov/hearings/request/ - Mail: New York State Office of Temporary and Disability Assistance, P.O. Box 1930 Albany, NY 12201-1930 - Fax: (518) 473-6735 - Phone: 1 (800) 342-3334 Timeline to Request - Must be requested within 60 days of the notice of agency action on a Public Assistance or Medicaid challenge. - Must be requested within 90 days for Food Stamp Challenges - If individual wants aid to continue: within 10 days of the notice or before the effective date of the notice Regulations: 18 NYCRR § 358.3(b); 18 NYCRR § 385.2(d); 22 § 241(b) When Can Expedited Fair Hearings Be Requested - When Rent is owed and one faces eviction - For Expedited (emergency) food stamps - For Utility grant to prevent shut off - For Emergency housing issues The request to expedite (speed up) the hearing must be made at the time the hearing request is submitted so that it can be scheduled quickly Know Your Rights: Fair Hearing Guide 1 of 2 https://www.legalservicesllc.org	Court Actions https://www.nycourts.gov/courthelp/the-debt-help/ - Legal Library Ask a Law Librarian: https://askalawlibrarian.nycourts.gov/ Or via text 518-282-0775; Supreme Court Central helpline 631-740-3965; Supreme Court Riverhead 631-740-3965 - Legal Hand 631-366-7096 - Vacate Judgment Program: https://www.nycourts.gov/courthelp/diy/consumerdebt.shtml https://www.lawhelpny.org https://www.ny.freelegaladvisers.org Credit Reports - Free yearly credit report - www.annualcreditreport.com (877) 322-8228 Debt Collection/Consumer Complaints - NYS Attorney General (car dealers, lemon law, etc.) (800)777-7755 - Federal Trade Commission (scam phone calls, etc.) https://reportfraud.ftc.gov, 877-382-4387 - Consumer Financial Protection Bureau- https://consumerfinance.gov/complaint/ (855) 411-2372 - NYS Consumer Protection Dept (800) 697-1220; www.dhs.ny.gov/consumerprotection - Nassau Dept. of Consumer Affairs: 516-571-2600; Suffolk Dept. of Consumer Affairs: (631) 853-4600 Financial Counseling - Community Development Long Island Financial Counseling Workshops; https://www.cdfi.org/financial-coaching-resources - Community Housing Innovations https://www.communityhousing.org/services/financial-literacy/ Quick Consumer Debt Resource Guide 1 of 2 https://www.legalservicesllc.org

**Did you miss our past LSCA presentations?
Check them out today!**



On April 16th, the Legal Support Center for Advocates presents **“Understanding the Family Law Legal Process involving Victims of Domestic Violence.”** We learned how the legal process works when victims of domestic violence are seeking orders of protection. In addition, we reviewed the procedure for child support and child custody. Lastly, we reviewed the expansion of our Domestic Violence Unit in Nassau County and how you or your clients can receive services. [View the recording on our YouTube Channel.](#) [Slides are available on our website.](#)

On March 31st, 2026, the Legal Support Center for Advocates presented, **“Gimme Shelter Share: How To Challenge a DSS Shelter Share Requirement.”** We learned what a shelter share is, how it is calculated, steps DSS must take before they discontinue Temporary Housing Assistance (THA) based on a failure to pay the shelter share, and the defenses against discontinuation. [View the recording on our YouTube Channel.](#) [Slides are available on our website.](#)



On Thursday, March 12th, 2026, the Legal Support Center for Advocates presented **“Student Loans 2.0: Navigating Changes to the System Under the New Budget Bill.”** This informative session is designed to help you navigate upcoming changes to the federal student loan system under the One Big Beautiful Bill Act (OBBBA). We covered how changes to borrowing limits and repayment plans will affect current and future borrowers, and we reviewed important information for those with Parent Plus loans. Whether you're planning ahead or preparing for repayment, this workshop equips you with the tools to make smart, informed decisions. [View the recording on our YouTube Channel.](#) [Slides are available on our website.](#)

On February 26th, 2026, the Legal Support Center for Advocates presented on **“Introduction to Long Term Care Services through Medicaid Managed Care.”** LSLI Staff Attorney Kimberly Bolk introduced home and community-based long-term care services provided by Medicaid that help elderly and disabled Long Island residents receive home care and other services in their homes. In addition, she provided information about how the consumer can pick a family member or friend to provide in-home caregiving services paid for by Medicaid (otherwise known as CDPAP). [View the recording on our YouTube Channel.](#) [Slides are available on our website.](#)



On October 23rd, 2025, the Legal Support Center for Advocates and the Education Debt Consumer Assistance Program (EDCAP) presented **“Student Loans- The Changing Landscape: What Borrowers Need to Know.”** We discussed the big changes coming to the federal student loan system—and how they'll impact every borrower. From the end of the SAVE Plan to new borrowing limits, repayment structures, and forgiveness options, the rules are shifting fast. [View the recording on our YouTube Channel.](#) [Slides are available on our website.](#)

On June 25th, 2025, the Legal Support Center for Advocates and the Education Debt Consumer Assistance Program (EDCAP) presented **“Big Changes, Big Decisions: Navigating Student Loans in Uncertain Times.”** We gave important updates on student loans and an overview of repayment options, a review of forgiveness programs (including Public Service Loan Forgiveness (PSLF)), and tips for managing delinquent and defaulted debt. [View the recording on our YouTube Channel.](#) [Slides are available on our website.](#)



On April 24th, 2025, the Legal Support Center for Advocates and the Education Consumer Assistance Program (EDCAP) presented **“Weathering the Storm: Managing Student Loans in Uncertain Times.”** We covered student loan repayment options and forgiveness, discharge programs, and updated you on the latest developments affecting the federal student loan system. [View the recording on our YouTube Channel.](#) [Slides are available on our website.](#)

The Legal Support Center for Advocates presented **“Introduction to ICAN and Community-Based Managed Long-Term Care”** on Wednesday, April 9th, 2025. Staff Attorney Amanda Davis discussed the introduction to home and community-based long-term care provided by Medicaid that helps elderly and disabled Long Island residents receive home care and other services in their homes, as well as an introduction to the Independent Consumer Advocacy



Network (ICAN) and how they can help. [Slides are available on our website.](#) [View the recording on our YouTube Channel.](#)

[Links to all of our prior trainings can be found on our website.](#)

Did you miss any of our **Programs of Legal Services of Long Island** Presentations? Feel free to watch them on [our YouTube Channel!](#)

2024 Annual Report

We are pleased to share our [2024 Annual Report](#), which summarizes the achievements and progress of Legal Services of Long Island over the last fiscal year.

Your support benefited **13,648** Long Islanders by providing access to the legal help they needed to resolve issues threatening their housing, financial stability, health and safety, or limiting their access to opportunities to enrich their lives and communities.

Thank you for your continued support and thank you to all of our staff who assisted in editing and contributing to the 2024 Annual Report. We hope you enjoy reading our [2024 Annual Report](#) and feel free to share it with your family, friends, and fellow Long Islanders



Upcoming Happenings



**DO YOU NEED
HELP WITH A
LEGAL PROBLEM?**

Upcoming **Community Legal Help Project** locations, dates, and times for Nassau and Suffolk County [can be found on our website.](#) **CLHP will be at the Riverhead Library every 4th Wednesday of the month starting January 2025!**

Pro Bono Attorneys Needed

A little more about our volunteer needs:

Nassau County

Volunteer Lawyers Project

In partnership with the Nassau County Bar Association, the Volunteer Lawyers Project is an innovative pro bono program to expand the availability of legal services to Nassau County residents in need. The Project provides opportunities for attorneys to represent clients and volunteer their time and expertise by providing free legal services. The Volunteer Lawyers Project needs pro bono assistance in the areas of Chapter 7 Bankruptcy, Divorce, Article 17A Guardianships, Health Care Proxies, Name Changes, Power of Attorney, and Wills.

Contact: Reisa Brafman, Esq., [516-292-8100](tel:516-292-8100) ext. 3380, rbrafman@legalservicesli.org

Bankruptcy Clinics through the Volunteer Lawyers Project

Currently, clinic appointments are one-on-one with attorneys consulting with clients in person, by phone, or virtually. Volunteer attorneys guide those considering bankruptcy, screening for referral to pro bono attorneys for filing of Chapter 7 petitions. This is a limited engagement, though participating attorneys may also be referred cases.

Contact: Reisa Brafman, Esq., [516-292-8100](tel:516-292-8100) ext. 3380, rbrafman@legalservicesli.org

Community Legal Help Project

The Community Legal Help Project recently expanded into Nassau County. We are looking for attorneys to provide pro bono half-hour consultations with Nassau County Residents. The areas of law most in need are immigration, family, matrimonial, elder, and bankruptcy.

Contact: Roberta Scoll, Esq., [516-292-8100](tel:516-292-8100) ext. 3115, rscoll@legalservicesli.org

Suffolk County

Pro Bono Project

In partnership with the Suffolk County Bar Association, the Pro Bono Project is an innovative pro bono program that expands the availability of legal services to Suffolk County residents in need. The Project provides opportunities for attorneys to represent clients and volunteer their time and expertise by providing free legal services. The Pro Bono Project needs pro bono assistance in the areas of Chapter 7 Bankruptcy, Divorce, Article 17A Guardianships, Foreclosure, Health Care Proxies, Power of Attorneys, and Wills.

Contact: Kiersten Bartolotta, Esq., [631-232-2400](tel:631-232-2400) ext. 3311, kbartolotta@legalservicesli.org

The Suffolk County Pro Bono Project is now on Paladin! [Please take a look at our current volunteer attorney opportunities and connect with us!](#)

Community Legal Help Project

The Community Legal Help Project (CLHP) is a partnership of legal providers created by the NYS Permanent Commission on Access to Justice and the Suffolk County Access to Justice Committee. The CLHP's network of non-profit partners and pro bono volunteers currently provides legal information and referrals, and limited-scope representation through a phone line and brief in-person consultations at public libraries. Attorneys with a background in immigration, family, elder and/or matrimonial law are needed to assist the community.

Volunteer attorneys can dedicate their time monthly, bi-monthly, quarterly, or at their leisure.

Contact: Rashika Hettiarachchi, Esq., [631-232-2400](tel:631-232-2400) ext. 3391, rhettiarachchi@legalservicesli.org



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Legal Services of Long Island is a 501(c)(3) and your donation is 100% tax-deductible. Join us in our mission to provide free, quality civil legal representation to Long Island's neediest residents.

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